



What Success Looks Like Webinar: Reducing Readmissions Using a Team Approach

Tuesday, July 30, 2024 | 1:00 - 1:45 PM (CT)

Greenwood County Hospital is a 25-bed Critical Access Hospital in Eureka, Kansas with a population of 2,332 residents. In 2021, readmission rates continued to be high despite previous improvement efforts, indicating a need to re-evaluate process and strategies. The Readmissions Team was restructured at that time, adding team members and returning to basic best practice interventions. Collaboration continues to expand with care team members outside of the hospital, including home health, primary care and chronic care management services. Since restructuring, readmission rates have decreased by 33%. Join us to find out more about their processes, best practices and lessons learned.



Event Speaker
Melissa Jones, RN, BSN

Ms. Jones has been an RN, BSN for 27 years and is currently the Director of Quality and Risk Management at Greenwood County Hospital as well as their Rural Health Clinic. She has experience in a variety of roles including home health, medical surgical, long-term care and primary care.

Target Audience

Nursing and Quality Professionals

Objectives

- + Discuss identification of readmissions as an area for improvement
- + Describe actions taken to develop a teach approach
- + Review best practices and lessons learned

Registration

https://us06web.zoom.us/webinar/register/WN_5P72q3vR2mJelHufgDIOQ (Link)

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